

INFORMATION TO CUSTOMERS FOR THE TREATMENT OF PERSONAL DATA

Pursuant to Legislative Decree n. 196/2003 and to the EU Regulation 2016/679 and in relation to your personal data that will be processed, we inform you of the following.

1. PURPOSE OF DATA PROCESSING

Liveo Research s.r.l., in its capacity as Data Controller, will process the data of the customers for the following purposes:

- a) assessment of customer reliability (economic capacity, references, anti-corruption and anti-money laundering obligations);
- b) conclusion, management and execution of contracts stipulated with the customer;
- c) compliance with civil, fiscal, accounting laws; fulfillment of obligations deriving from contracts; assistance and technical support regarding the products and services purchased, including after-sales and post-warranty periods if expressly provided; administrative management;
- d) marketing and references, information on future commercial actions, innovations made to products and / or services, offers, market analysis, statistics.

2. LEGAL BASIS OF DATA PROCESSING

The customer's personal data will be processed pursuant to the consent expressed by signing this information. We inform you that, even in the event of failure to provide your consent or revocation of the same, your personal data may still be processed in the following cases and on the basis of the following legal bases:

- a) if the processing is necessary for the execution of a contract of which you are involved, or for the execution of pre-contractual measures taken on your request;
 - b) if the processing is necessary to fulfill a legal obligation to which Data Controller is subject;
 - c) if the processing is necessary for the pursuit of a legitimate interest of the Data -Controller, in particular it may constitute legitimate interests:
 - the interest to stipulate, manage and execute the contracts referred to in point 1, b);
 - the interest to protect the rights arising, directly or indirectly, to the aforementioned contracts;
 - the interest to protect the security and the company assets;
- provided that the interests or the fundamental rights and freedoms of the data subjects claiming the protection of personal data are not prevailing.

3. DATA SUPPLY

Without prejudice to the autonomy of the person concerned, the provision of personal data can be:

- a) mandatory according to law, regulation or community legislation or on the basis of instructions given by Authorities legitimated by the law or by Supervisory and Control Bodies;
- b) strictly necessary for the conclusion of new relationships between the customer and Liveo Research S.r.l. or for the management and execution of existing relationships.

Any opposition to the processing of data and / or refusal by the interested party to provide personal data may result in the inability to conclude new contracts with it or to implement those already in place, to fulfill obligations under laws, regulations or community regulations, or provisions issued by Authorities legitimated by the law and by supervisory and control bodies.

4. DATA COLLECTED FROM THIRD PARTIES

We hereby inform you that the personal data object of the processing, in particular in relation to the purposes referred to in point 1, a), may be acquired not from the data subject itself but from third parties, by accessing public databases or through the use of dedicated inspection services.

5. METHODS OF DATA PROCESSING

The processing of personal data may be carried out with the aid of both analogical and electronic or in any case automated means, with procedures strictly necessary for the pursuit of the purposes described above.

Liveo Research S.r.l. carries out the processing directly through subjects belonging to its own organization or by external partners.

These subjects will process the data:

- a) in accordance with the instructions received from the Data Controller, respectively as authorized or responsible, and exclusively for the achievement of the specific purposes indicated in this statement;
- b) in complete autonomy, as autonomous Data Controller.

6. DATA COMMUNICATION AND DISSEMINATION

Personal data, for the exclusive purposes referred to in point 1, may be communicated to:

- a) employees or collaborators of Liveo Research S.r.l. authorized by the company itself to process data;
- b) credit institutions, service companies for the registration, enveloping, transport and sorting of documents, contractors of works or service providers, notaries, lawyers, experts, consultants and specialized companies for the recovery of credits, auditing company;
- c) subjects to whom the communication is due in compliance with collective agreements (eg trade union associations) or specific legal obligations (eg Public Safety Bodies or other public Authorities).

No data dissemination is performed.

7. RIGHTS OF THE INTERESTED PARTY

The privacy legislation (articles 7-10 of Legislative Decree 196/2003 and articles 12-22 of EU Regulation 679/2016) guarantees the right to be informed about the processing of data concerning you, and the right to access the data at any time and request the update, integration and correction. If the conditions provided for by the law are met, the data subject may also claim the right to cancel data, limit their processing, data portability, opposition to processing, and not be subjected to decisions based solely on automated processing. If the processing of personal data is based on the consent of the person concerned, he / she has the right to revoke the consent given.

For exercising your rights, as well as for more detailed information about the subjects or categories of subjects to whom the data are communicated, you can contact the personal data protection representative at the Company registred office or this e-mail box: privacy.italy@liveoresearch.com.

If you believe your rights are infringed, you can protect yourself by filing a claim to the National Data Protection Authority.

8. DATA RETENTION PERIOD

Your personal data will be kept for the period necessary to achieve the purposes referred to in point 1 and, following the exhaustion of these purposes, up to the limitation period of the rights arising as a consequence of the legal and factual relations between the parties and connected directly or indirectly to the purposes themselves (10 years).

9. TREATMENTS OF THIRD PARTY DATA

The customer is informed that, if it involves third parties (for example representatives, employees, collaborators) in the execution of contracts stipulated with the Data Controller, the personal data of the latter

may be processed by Liveo Research s.r.l.. always as the Data Controller, for the purposes referred to in point 1 and in particular for the management of contacts with the contact persons of the customer.

These treatments have the same purposes, methods and retention times of the data described in this information; in relation to these treatments, in addition, the interested parties have the same rights identified in point 7

The customer undertakes to inform the interested parties involved about the aforementioned treatments correctly, also by submitting them this information and by registering their signature for acknowledgment.

Castiglione Olona, February 1st, 2020

p.p. Liveo Research Srl

Roberto Pungelli